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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application: William C. Bullard
Serial No.: 09/276,207
Filed: 03/25/1999
For: **CAPTURING QUALITY OF SERVICE**

Examiner: Akers, Gregory
Art Unit: 2164

#21
12/11/02

Commissioner for Patents
Washington, DC 20231

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Sir:

Technology Center 2100

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

In accordance with 37 C.F.R. 1.56, counsel wishes to make of record the attached additional items of information for the Examiner's consideration in connection with this application. These additional items of information were cited in a search report received for a counterpart foreign application of a related U.S. application. Also enclosed is a form PTO-1449 for the Examiner's convenience in making such consideration of record. Inclusion herein of any particular item of information is not to be construed as an admission that same is prior art.

Also enclosed is a credit card payment form in the amount of \$180.00 to cover the fees associated with this Supplemental Information Disclosure Statement. **The Director is hereby authorized to charge any additional fees that may be required, or credit any overpayment, to Deposit Account 50-1732.**

CERTIFICATE OF MAILING	
I HEREBY CERTIFY THAT THIS DOCUMENT IS BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE AS FIRST-CLASS MAIL, IN AN ENVELOPE ADDRESSED TO: COMMISSIONER FOR PATENTS, WASHINGTON, D.C. 20231, ON DECEMBER 3, 2002.	
Name of Depositor	<u>Kelly Farrow</u>
Signature	<u>[Signature]</u>
Date of Signature	<u>12/3/02</u>

Date: December 3, 2002
File No.: 7000-147

Respectfully submitted,

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